

TENDER NOTIFICATION

Tenders are invited under two cover system, from the original equipment manufacturers or their authorized dealers for the supply of computer hardware and softwares mentioned below and for installation of the same in the offices of Commissioner for public instruction[CPI] Bangalore, Additional commissioners at Dharwad and Gulbarga and 19 Deputy Directors located in the various district head quarters as shown in paragraph 1.1 of the Request for Proposal [RFP] appended to this notification. The bidder is also required to integrate all the products supplied and installed at ED locations and make it operational as per the requirement of the CPI.

SI No	Descriptions of the items to be supplied as per specifications given at paragraph 3 of RFP	Numbers
1	Desktops	345
2	Servers	19
3	MS office software with 1 media and paper licence	364
4	Antivirus software 1 media and paper licence	364

The prescribed tender forms and the Request for Proposal (RFP) containing terms and conditions, technical specifications of computer hardware, software and all other relevant details of tender may be obtained from the Joint Director [Admn] at the above given address or can be downloaded from the website <http://www.schooleducation.kar.nic.in>

The bidder should satisfy all the terms and conditions laid down in the RFP in relation to supply, installation, integration and commissioning of the above mentioned items.

The first sealed cover in respect of the technical bid should contain:

1. The Technical / Pre-qualification bid with all the required details in the prescribed format (Annexure-1) appended to the RFP
2. Documents required in terms of the stipulations contained in clauses 2.4 to 2.7, 2.9, 2.10, 2.13 to 2.15 and 6.7 of in the RFP and proof in support of the claims therein.
3. Particulars of VAT Registration
4. VAT Clearance Certificate
5. PAN details under the Indian Income Tax Act, 1961
6. Copies of audited Balance Sheets and IT returns that clearly show and confirm the figures.
7. Certificate indicating that the bidder is an authorized dealer of the original equipment manufacturer
8. Details of annual sales turnover for the past three years.

9. Proof to show that the bidder has its own office in Karnataka and has been operating for last 5 years in the State of Karnataka
10. Names and addresses of at least 3 organizations in Karnataka to whom Computer systems of the same manufacturer have been supplied by the bidder during the past 2 years, particulars of the computer hardware supplied to be furnished.
11. The successful bidder or his authorized agent should have service centers at least in Bangalore, Mysore, Mangalore, Shimoga, Davanagere, Bellary, Belgaum, Hubli/Dharwad and Gulbarga for effective and efficient overall maintenance of the Computers supplied and installed in all ED offices, and for carrying out repairs and replacement of parts etc, during the warranty period. The particulars of the service centres such as address and telephone numbers should be furnished.
12. EMD of Rs.1,00,000/- in the form of DD in favour of Commissioner for public instructions, Bangalore payable in Bangalore (to be enclosed along with the technical / pre-qualification bid document)

The first sealed cover should be super scribed with the words "Technical / Pre-qualification bid" in the prescribed format appended to this RFP i.e. Annexure-1.

The second sealed cover should contain the financial bid in the prescribed format appended to the RFP i.e. Annexure-2 and should be super scribed with the words "Financial bid for supply and installation of desktops, servers, MS Office and antivirus software for ED offices located across the State of Karnataka"

The sealed covers containing the technical / pre-qualification bid and the financial bid should be enclosed in another sealed cover super scribed with the words "Tender for supply and installation of desktops" and should be addressed to the Commissioner of public instruction Karnataka at the above given address. The bids should be unconditional. Conditional bids will be summarily rejected. The financial bid covers of only those bidders who satisfy the technical / pre-qualification requirements upon evaluation of the pre-qualification bid will be opened.

The last date for submission of tender is **20-01-2010** at 1 P.M. The sealed cover containing both the 'technical / pre-qualification bid' and the 'financial bid' covers should be delivered to the Joint Director [Admin], Office of the Commissioner for public instructions, New Public offices, K.R.Circle, Nrupathunga Road, Bangalore-1. Tenders received after 1.00 PM on **20-01-2010** will be rejected.

Pre-bid meeting will be held on **12-1-2010** at 11.30 PM.

The technical / pre-qualification bids will be opened on **21-01-2010** at 3.00 PM in the presence of available bidders [no written intimation to this effect will be given to individual bidder]. The successful bidder will be intimated about the date of opening of financial bid separately.

-Sd-
Commissioner
for Public Instructions,
Karnataka, Bangalore

Appendix to the tender notification No: C5(3) T.A.P
5/2009-10 Dated:06-01-2010



GOVERNMENT OF KARNATAKA

OFFICE OF THE COMMISSIONER
FOR PUBLIC INSTRUCTION
BANGALORE

REQUEST FOR PROPOSAL [RFP]

For

Supply and installation of Desktops, servers, MS office software media with
paper licence and Antivirus software for ED offices located across the state of
Karnataka

Office of the Commissioner for Public Instruction, New Public Offices Building,
Nrupathunga Road, Bangalore -560001
Ph : 91-80-22214352, 91-80-22213129,
email : egovstateunit@gmail.com, web site : www.schooleducation.kar.nic.in

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ABBREVIATION USED

CPI : Commissioner for public instructions
 DDPI : Deputy Director of public instruction
 ED : Education Department
 HQ : Head Quarters
 B.G : Bank Guarantee
 VAT : Value Added Tax
 TIN : Tax payers Identification Number
 STPI : Software Technology Parks of India
 OEM : Original equipment manufacturer
 TEC : Technical Evaluation Committee
 PBG : Performance Bank Guarantee

DISCLAIMER

The information contained in this tender document or subsequently provided to bidder(s) whether verbally or in documentary form by or on behalf of the Education Department (ED), is provided to the bidder(s) on terms and conditions set out in this tender document and all other terms and conditions subject to which such information is provided.

The purpose of this tender document is to provide the bidder(s) with information to assist the formulation of their proposals. This tender document does not purport to contain all the information that each bidder may require. This tender document may not be appropriate for all persons, and it is not possible for CPI to consider the investment objectives, financial situations and particular needs of each bidder who reads or uses this tender document. Each bidder should conduct its own visit and analysis and should check accuracy, reliability and completeness of the information contained in this tender document and wherever necessary, obtain independent advice from appropriate sources. CPI makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the tender document.

CPI may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information contained in this tender document.

1. SCOPE OF WORK

1.1 The scope of work required to be carried out by the bidder should cover and include the following: Supply, installation, integration and commissioning of desktops, servers, MS office software one media with paper licence and Antivirus software one media with paper licence at the offices of Education Department namely CPI Bangalore, Additional commissioners at Dharwad and Gulbarga and 19 DDPIs offices as detailed below.

Table-1
Office wise system requirements

SI.No	Name of offices	Description	
		Desktops	Server
1	2	3	4
1.	Commissioner for public instruction, Bangalore	30	--
2.	Additional commissioner for public instruction, Dharwad	15	--
3.	Additional commissioner for public instruction, Gulbarga	15	--
4.	DDPI,Ramanagaram district, Ramanagaram	15	01
5.	DDPI,Chamarajanagar district, Chamarajanagar	15	01
6.	DDPI,Udupi district, Udupi	15	01
7.	DDPI,Dakshina Kannada district, Mangalore	15	01
8.	DDPI,Kodagu district, Madikeri	15	01
9.	DDPI,Davanagere district, Davanagere	15	01
10.	DDPI,Chitradurga district, Chitradurga	15	01
11.	DDPI,Hassan district, Hassan	15	01
12.	DDPI,Haveri district, Haveri	15	01
13.	DDPI,Gadag district, Gadag	15	01
14.	DDPI,Dharwad district, Dharwad	15	01
15.	DDPI,Belagavi North (Chikkodi), chikkodi	15	01
16.	DDPI,Bagalkote district, Bagalkote	15	01
17.	DDPI,Yadgiri district, Yadgiri	15	01
18.	DDPI,Koppala district, Koppala district, Koppala	15	01
19.	DDPI,Raichur district, Raichur	15	01
20.	DDPI, Bidar district, Bidar	15	01
21.	DDPI, Bellary district, Bellary	15	01
22.	DDPI, Sirsi Education district, Sirsi	15	01
	TOTAL	345	19

1.2 The places of various offices in Karnataka at which the computer systems are to be supplied, installed, integrated and commissioned are given in column-2 of table-1 in paragraph 1.1 above.

1.3 The requirement of number of desktops, servers, M.S.Office and Antivirus software to various offices of Karnataka is given in column-3 and 4 of table-1of paragraph 1.1 of this RFP. Technical specifications for desktops and servers are given in table-2 of this RFP.

2. TERMS AND CONDITIONS

- 2.1 The successful bidder shall enter into an agreement with CPI within seven days of intimation of acceptance of this bid.
- 2.2 CPI will make available spaces for installation and integration of desktops, servers in the offices of Education Department located in various district head quarters (the identified CPI office Bangalore, Additional commissioners at Dharwad ,Gulbarga and 19 DDPI offices) as in table-1 of paragraph 1.1 of this RFP.
- 2.3 CPI will allow free entry and access to the authorised personnel of the successful bidder to carry out the works (i.e. supply, installation etc) specified in this RFP during the working hours in the offices.
- 2.4 The bidder should be the original equipment manufacturer (OEM) or an authorized dealer of desktops and servers. Proof of the same should be submitted along with the tender document.
- 2.5 The bidder should be a registered dealer under the KVAT Act, 2003 or under the General Sales Tax Act of any State and proof of the same should be submitted along with the tender document.
- 2.6 The bidder should submit a tax clearance certificate issued by the Sales Tax / Value Added Tax authority concerned covering the period up to the date of publication of the tender.
- 2.7 The bidder should submit proof of Permanent Account Number (PAN) assigned by the Income Tax Department.
- 2.8 CPI reserves the right to make minor changes in the scope of work specified in para 1 above by intimation to all bidders.
- 2.9 If the bidder is manufacturer of the hardware that is being sought to be supplied as per this tender process, then the annual turnover of the bidder shall not be less than 500 crores, or if the bidder is an authorized dealer of the manufacturer of the hardware that is sought to be supplied, then the annual turnover of such a hardware manufacturer shall not be less than Rs.500 Crores. Proof of the same should be furnished.
- 2.10 If the bidder is an authorized dealer, then the dealer should have achieved cumulative sales turnover of not less than Rs.4 Crores (Rupees four Crores only) in the past 3 years and proof of the same should be submitted.
- 2.11 The successful bidder shall not sublet or assign or franchise the responsibility to any other agency either in whole or in part.
- 2.12 The successful bidder should be solely responsible for all acts of omission and commission occasioned by his personnel in carrying out the terms of the tender.
- 2.13 The successful bidder or his authorized agent should have set up service centers in Bangalore, Mysore, Mangalore, Shimoga, Davanagere, Bellary, Belgaum, Hubli/Dharwad and Gulbarga for effective and efficient overall

maintenance of the desktops. Servers, MS Office and Antivirus software supplied and installed in various ED offices and for carrying out repairs, replacement of parts etc. during the warranty period.

- 2.14 The bidder should have minimum 5 years experience in the field of supply, servicing, and maintenance of desktops, servers, MS Office and Antivirus software.
- 2.15 The tenderer should enclose all necessary documentary evidences in support of his qualification to the tender.
- 2.16 The decision of CPI in the evaluation of the technical / pre-qualification bids and financial bids shall be final.
- 2.17 The bids should be unconditional and conditional bids will be summarily rejected.
- 2.18 Security Deposit: The bidder should furnish to the CPI by way of performance security an amount equivalent to 5% per year of the bid value in the form of a Guarantee of any Nationalized Bank which shall remain in force till the expiry of warranty period of the desktops, servers supplied by the bidder. The bank guarantee (BG) will be returned to the bidder only after satisfactory supply, installation, integration of the desktops, servers and satisfactory repair, replacement and maintenance during the 3 year comprehensive onsite warranty period.
- 2.19 The bidder should complete tendered work within the stipulated period as in clause 2.25 below. If the bidder fails to complete the work of supply, installation and integration within the stipulated period, a penalty at the rate of 1% of the cost of undelivered products will be levied for the first week of delay and will be increased by 1% for each week up to a maximum of 10% and will be recovered out of the security deposit furnished in terms of clause 2.20, in case the bidder fails to pay the said penalty to the CPI.
- 2.20 During the warranty period, the successful bidder will be required to repair, replace the defective components within three working days, failing which the bidder will be liable to pay a penalty of Rs.200/- per working day for next two days and Rs.500/- per working day thereafter for desktops, servers. Rs.100/- within three working days for next two days and Rs.250/- per working day thereafter for MS office and Antivirus software media with paper licence. The bank guarantee shall be encashed if the penalty so levied is not paid by the bidder for any quarter within one month by any of the authorized officer of CPI raising the penalty order.
- 2.21 The successful bidder should enter into an agreement with CPI within 10 days of the receipt of the award of the contract based on the terms and conditions contained in this RFP document.
- 2.22 The bidder should comply with such directions as the CPI may issue from time to time for successful completion of the work as per the agreement entered into.
- 2.23 The CPI may terminate the agreement in the event of breach of any of the terms of the agreement or the tender by the bidder, with a prior notice of 10 days.

- 2.24 If, after the agreement has been entered into, it is proved that any of the information furnished by the bidder in the tender is false or that the bidder secured the contract through misrepresentation of facts in whatsoever manner, the agreement is liable to be terminated forthwith and security deposit (as in clause 2.18) shall be forfeited by the CPI. The decision of the CPI in this regard shall be final.
- 2.25 The successful bidder shall commence supply, installation, integration and commissioning of the hardware and software within the next 20 (twenty) days of signing of the contract agreement and shall complete the work of supply, installation, integration and commissioning within 50 (fifty) days of signing of the contract agreement
- 2.26 Changes if any in this RFP will be updated on the website from time to time, but not beyond **12-01-2010**
- 2.27 All decisions of the CPI will be final.
- 2.28 Submission of technical bid and financial bid by any bidder in relation to this tender shall be for supply, installation, integration and commissioning of all the products listed in the tender notification dated: **06-01-2010** read with table-2 of paragraph 3 of this RFP as one package solution.
- 2.29 If the proof for qualification criteria is not satisfactory, department may investigate further. The decision of the CPI on accepting the proof will be final.
- 2.30 Desktops should work effectively both for client, server and for web based applications.
- 2.31 Desktops should have integration mechanism for Laser Printers.
- 2.32 The bidder should provide integration solution with desktops, printers, UPS and scanners.
- 2.33 All the items or products covered in this tender to be supplied and installed by the successful bidder should carry a 3 year comprehensive onsite warranty. The bidder should be responsible for maintenance of all of the hardware's supplied during the 3 year warranty period excluding cases of loss of any asset covered in this RFP at ED location on account of theft, burglary or fire accident.

3. TECHNICAL SPECIFICATIONS

The technical specifications of the desktops, servers, and MS Office and Antivirus software are as follows:

Table-2

3.1. Desktops

Features	Specifications
Processor	AMD Phenom II x 4 955 (24 GHz, 2MB L2 cache, 6MB L3 cache OR Intel Core 2 Duo E8400 Processor (3.0 GHz, 6 MB L2 cache, 1333 MHz FSB) or equivalent or higher
Chipset	Intel G31 Intel Chipset supporting 1333 MHz FSB/ AMD 780 V chipset or higher
Motherboard	Intel or OEM motherboard
Memory	2 GB DDR2 (800MHz) & Non ECC Expandable to 4 GB
Hard Disk Drive & Controller	250 GB SATA 3.0 Gb/s Hard Drive, 7200 RPM

Optical Drive	DVD Writer
Graphics	Intel Graphics Media Accelerator 3100 integrated graphics
Ethernet	Integrated Gigabit Network Connection
Bays	5 Bays: 2x5.25 external, 2x3.5 external, 1x3.5 internal
Slots	Minimum 4 Slots: 2 PCI, 1 PCI Express x1, 1 PCI Express x 16
Ports	6 USB (4 rear +2 front), 1 serial port, 2 ps/2 Ports, 1 RJ-45, 1 VGA, 1 Audio in/out,
Form Factor	Micro ATX Tower
Power Supply	Minimum 250 watt power supply
Monitor	19" LCD monitor: Resolution:1440x900@75Hz, Aspect ration-16:9
Keyboard	PS/2 or USB 104/107 Keys mechanical keyboard
Mouse	PS/2 or USB 2 button optical scroll mouse
Software	Remote diagnostics, Back Up and Recovery software
Operating System	Pre installed Microsoft Windows 7 with recovery CD
Security	<ol style="list-style-type: none"> 1. Removable media boot control 2. Serial, Parallel & USB interface Control 3. Power-On Password 4. Setup Password
Compliance & Certification	For OEM: ISO 9001:2000, Energy Star 4.0 For PC: Win XP/Vista/DMI/Red hat certification For Monitor: TCO 03
Warranty	3 years Comprehensive on site

3.2. Servers

Description	Specifications
CPU	Intel Xeon E3220 Dual Core processor (2.4 GHz, 2 x4MB L2 cache, 1066 MHz FSB) / AMD Opteron 1356 2.3 GHz, 4x512 KB L2 cache & 2 GB L3 cache, 2000 MHz) or equivalent or higher
Motherboard	Server Class chipset
Slots	5 slots total, 2*32 bit PCI and 3*PCI express
Memory	4*1 GB, 667 MHz DDR2, Unbuffered ECC expendable upto 8GB expansion
Hard Disk Drive	2*250 GB SATA HDD
Storage Controller	4 Ports SATA controller with Embedded RAID, 0,1,1+0 on Motherboard
Internal Storage	Expandability-Maximum 2 TB (4x500GB) SATA
Monitor	17" TFT Monitor with TCO '03 or TCO'99 certification
Video Controller	On board 16 MB Video Memory
Keyboard	PS/2 or USB 104 Keys Keyboard
Mouse	PS/2 or USB 2 Button Optical Mouse
Bays	4 Bays (Minimum 2 Internal)
Ports	1 Serial, 4 USB ports (2 x Rear & 2 x Front)
Form Factor	ATX Tower
Operating System	Windows 2008 Server Enterprise Edition (Academic Version)
OS Support / Certification	Microsoft Windows Server 2003 Edition (32 and 64 bit) Novell Netware 6.5

	Redhat Enterprise Linux 5.0 Suse Linux Enterprise Server
DVD ROM	DVD Writer
Networking	Dual LAN (10/100/1000) Network Card with asset features tracking and security management, remote wake up
Power Management	Screen blanking, hard disk and system idle mode in power on, set up password, power supply surge protected
Preloaded Software	Norton, McAfee, ETrust or equivalent Antivirus (Latest software Version) with 1 year subscription
Warranty	3 years warranty

3.3. MS Office software with one media and paper licence.

3.4. Antivirus software with one media and paper licence.

Symantec or MacAfee Enterprise edition

4. TERMS OF PAYMENT

4.1 The terms of payment to the successful bidder for supply and installation of desktops, servers, MS Office operating system and Antivirus software covered in this RFP are as under:

- a) 80% of the contract value will be released within 15 days of supply, and installation of the desktops, servers, MS office, and Antivirus software in the offices of ED located in the various places as detailed in paragraph 1.1 of the RFP.
- b) The remaining 20% of the contract value will be released within 30 days of receipt of certificates from the respective offices for satisfactory completion of supply, installation, integration and commissioning of desktops, servers, MS Office and antivirus software.

5. RESOLUTION OF DISPUTES & NOTICES

5.1 The bidder and the CPI shall make every effort to resolve through amicable negotiations, any disagreement or dispute arising under or in connection with the agreement.

5.2 If, within 30 days of commencement of such negotiations, the parties are unable to resolve the dispute amicably, it shall be competent for either party to take recourse to appropriate action under the Arbitration and Conciliation Act, 1996.

5.3 All arbitration proceedings shall be held at Bangalore.

5.4 Any notice to be given by one party to the other shall be sent by way of a letter or alternatively through telegram or fax and confirmed in writing.

5.5 A notice shall be effective from the date it is delivered at first through the means specified in 5. 4 herein above.

6. SUBMISSION OF TENDERS

- 6.1 The bidder should enclose a demand draft for Rs.1, 00,000/- (Rupees one lakh only) to the tender document as earnest money deposit (EMD), drawn on any scheduled bank favoring "Commissioner for public instructions, Karnataka, Bangalore" payable at Bangalore. The demand draft should be enclosed in the cover containing the technical/pre-qualification bid.
- 6.2. The EMD of the unsuccessful bidder will be returned only after finalization of the tender process.
- 6.3 The EMD of the successful bidder will be returned only after his submitting a bank guarantee as specified in clause 2.18 above.
- 6.4 The first sealed cover, being the technical bid cover, should be superscribed with the words "Pre-qualification bid for supply and installation of desktops, servers". The second sealed cover should contain the financial bid in the prescribed form and should be superscribed with the words "Financial bid for supply and installation of desktops, servers". The sealed covers containing the 'Pre-qualification bid' and the 'financial bid' should be enclosed in another sealed cover superscribed with the words "Tender for supply and installation of desktops, servers to ED" and should be addressed to the Commissioner for public instructions, Karnataka, Bangalore at the above given address.
- 6.5 The bidder should mention the net value of desktops, servers, MS office and Antivirus software's with one media with paper licence as in tender notification and the rates quoted should be inclusive of all taxes as prescribed in Annexure-2. The rates quoted should be valid for a period of 6 months from the date of submission of the tender (technical/Pre-qualification bid and financial bid) by the bidder. Variations in taxes and duties if any during the currency of agreement based on this RFP shall be borne by the bidder.
- 6.6 The Desktops, servers, MS office and Antivirus software to be supplied by the successful bidder should not be older than 3 months from date of supply, i.e. desktops; servers etc should have been manufactured within three months as on the date of delivery.
- 6.7 In the case of desktops, servers, MS Office and Antivirus software during the warranty period, for comprehensive onsite warranty, the successful bidder should have back-to-back agreement with the original equipment manufacturer (OEM) and a copy of such agreement should be enclosed to the technical bid.
- 6.8 CPI reserves the right to reject all or any of the tenders.
- 6.9 The formats for the technical / pre-qualification bid and financial bid shall be as shown in the Annexure-1 and annexure-2 to this RFP. Conditional tenders will not be accepted. Tenders received beyond the date and time specified in the tender notification will be summarily rejected.

7. EVALUATION OF THE BIDS

The tenders shall be evaluated by a tender evaluation committee (TEC) constituted by the Commissioner for public instruction by an order.

- i) Evaluation of pre-qualification Bids:

For evaluation of the pre-qualification bids, CPI will take into account the following factors and based on such evaluation the technically qualified bidders will be short-listed

- a) Compliance to terms and conditions stipulated in the RFP duly supported by certified documentary evidences called for therein.
- b) Submission of duly signed compliance statement.
- c) Review of written reply, if any, submitted by the bidder in response to any clarification sought by CPI.

ii) Evaluation of Financial Bids:

For the evaluation of the financial bids, CPI will take into account the following factors:

- a) Status of compliance of terms and conditions of RFP
- b) Submission of Financial Bid strictly in the format specified in Annexure-2 of this RFP. Any change in the format specified or inclusion or addition of any extraneous conditions and suggestions in the financial-bid or attaching any addendum or Annexure to the financial bid may result in rejection of the bid.

7. BID VALIDITY PERIOD

Bids (both pre-qualification as well as financial bid) should be valid for a period of 6 months from the last date fixed for submission of bids. Bids submitted with validity period less than 6 months will be treated as non-responsive and will be rejected.

8. DETERMINATION OF L1 BIDDER AND AWARDING OF CONTRACT:

- i) On completion of evaluation process of financial bids and based on any other clarification submitted by the bidder in response to CPI's query, if any, the contract will be awarded to the bidder, who has quoted the lowest price, namely L1 bidder.
- ii) As there will be no scope for negotiation on the price, the bidders in their own interest should quote the most competitive prices. CPI reserves the right to reject L1 bid if the same is found unreasonable or is not as per the technical requirement mentioned in this document and in such a case the next lowest bidder namely L2 will be considered. If for any reason, the work order issued to the L1 bidder does not get executed or the L1 bidder backs out, CPI is at liberty to consider the next lowest bidder namely L2. Consequently, the defaulting L1 bidder will be blacklisted and debarred from participating in any of the future tender processes of ED for a period of 2 years from the date of work order, in addition to forfeiture of EMD.

9. CLARIFICATIONS

During evaluation of the bids (both pre-qualification and financial), CPI may, at discretion, seek clarification from the bidders on the bids or the bidders themselves may seek clarifications from CPI on certain issues contained in this RFP. The request for clarification and the response should be in writing and bidders should note that no change in the prices shall be sought, offered or permitted after submission of the bids.

10. ERRORS AND THEIR RECTIFICATION

Arithmetical errors will be rectified on the following basis:

If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, if and where required, the unit price shall prevail, and the total price shall be corrected accordingly. If the bidder does not accept correction of the errors, such bid will be rejected. If there is a

discrepancy between figures mentioned in words and figures, the amount mentioned in words shall prevail.

12. CONTACTING CPI

Any effort by a bidder to influence CPI in its decisions on bid evaluation, bid comparison or contact award will result in the rejection of bid of such bidder.

13. CPI'S RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS

Notwithstanding anything contained in any of the clauses contained in this RFP, CPI reserves the right to accept or reject any or all the bids and to annul the whole bidding process at any time prior to awarding of contract without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the reasons for the action by CPI.

14. NOTIFICATION OF AWARD OF CONTRACT

The notification of award of contract in the form of letter by CPI and acceptance thereof by the bidder within a period of three days from the date of receipt will constitute the formation of the contract.

15. PERFORMANCE BANK GUARANTEE

- i) The successful bidder should, at its own expense deposit with the CPI, within 10 working days from the date of award of the contract or prior to signing of the contract whichever is earlier, an unconditional and irrevocable Performance Bank Guarantee (PBG) from a nationalized bank payable on demand, for the due performance and fulfillment of the contract by the bidder.
- ii) The Performance Guarantee shall be denominated in the Indian Rupees and shall be by Bank Guarantee.
- iii) The Performance Bank Guarantee will be for an amount of 5% of the total cost as in clause 2.18 of this RFP. All charges whatsoever such as premium; commission etc. with respect to obtaining the Performance Bank Guarantee shall be borne by the bidder.
- iv) The Performance Bank Guarantee shall be till the expiry of warranty period from the date of awarding the contract, subject to clause 2.18 of terms and conditions.
- v) The Performance Bank Guarantee shall be discharged / returned by CPI upon being satisfied that there has been due performance of the obligations of the bidder under the contract, however, no interest shall be payable on the Performance Bank Guarantee.
- vi) In the event of the bidder being unable to service the contract for whatever reason, CPI shall revoke the PBG, CPI shall notify the bidder in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the bidder is in default.
- vii) CPI shall also be entitled to make recoveries from the bills of the bidder, PBG or any other payment due, in case of any error/ omission on bidder's part.

-Sd-
Commissioner
for Public Instructions,
Karnataka, Bangalore

ANEXURE-1**TECHNICAL / PRE-QUALIFICATION BID**

From:

.....

To

The Commissioner for Public Instructions,
 New public offices, Nrupathunga road,
 Bangalore-56001

Sir,

Sub:Submission of technical/pre-qualification bid for supply, installation, integration and commissioning of desktops, servers, MS Office and Antivirus software one media with paper licence of Request for proposal to the tender notification.

In response to the above tender notification, having studied and understood all the terms and conditions of the said tender notification and the RFP thereof, in regard to supply Installation, integration and commissioning of desktops, servers, MS Office and Antivirus software one media with paper licence, I / We submit the Technical/pre-qualification bid as follows

Table-A
 GENERAL INFORMATION ABOUT THE BIDDER

1	Name of the Company /Firm	
2	Address (of both H.O and Branch office)	
3	Telephone Number (s)	Phone: Fax:
4	E-mail	
5	Website	
6	Legal Status	Public Ltd, Co, Private Ltd Co, /Partnership firm/ Proprietary concern.
7	Date of Establishment / incorporation	
8	Quality Certifications attained by the firm	

Signature of the bidder

Contd in page 14

9	Details of the contact person of the bidder for future correspondence <ul style="list-style-type: none"> • Name • E-mail • Phone/mobile 	
10	Name and address of the manufacturer	
11	Brand name	
12	Place of manufacture and address	
13	Particulars of dealership authorization in case the bidder is not the original equipment manufacturer [enclose the dealership letter of authorization]	
14	Particulars of annual turnover of the dealer in the last three financial years as per audited accounts	2006-07 2007-08 2008-09
15	Particulars of annual turnover of the manufacturer in the last three financial years	2006-07 2007-08 2008-09
16	EMD details	Name of the Bank: Rs: EMD Valid upto

Documents attached:

1. 2 to 12 of the tender notification No: C5 (3) T.A.P 5/2009-10 Dated:06-01-2010.
2. Copies of audited Balance Sheets and IT returns that clearly show and confirm the figures.
3. Sufficient evidence to support information provided in the above table.

Signature of the bidder

Contd in page 15

ANNEXURE-2
FINANCIAL BID

From:

.....
.....
.....

To

The Commissioner for Public Instructions,
New public offices, Nrupathunga road,
Bangalore-56001

Sir,

Sub: Submission of financial bid for supply installation, integration and commissioning of desktops, servers, MS Office and Antivirus software one media with paper licence of Request for proposal to the tender notification.

Ref: Tender notification No: C5 (3) T.A.P 5/2009-10 Dated:06-01-2009

In response to the above tender notification, having studied and understood all the terms and conditions of the said tender notification and the RFP thereof, in regard to supply Installation, integration and commissioning of desktops, servers, MS Office and Antivirus software one media with paper licence, I / We submit the financial bid as follows:

Sl. No	Description of items	Quantity required (Numbers)	Unit Price (In Rs.)	Net Value (In Rs.)	Tax (In.Rs.)	Total Value (In.Rs.)
1.	Desktops	345				
2.	Servers	19				
3.	MS office software with one media and paper licence	One media				
		Paper licence				
4.	Antivirus software one media with paper licence	One media				
		Paper licence				
	Total					

Date:

Place:

Signature of the bidder